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# Globalization and Enterprise Profiling

Ongoing work at Statistics Canada

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# Introduction

- Over the past few years, Statistics Canada has been working towards gathering information on the global involvement of Canadian Businesses
  - Positioning in the Global Value Chain
  - Impact of Canadian businesses internationally



# Questionnaire

Development of a “Filter” Questionnaire to determine the business involvement, if any, in the following activities

- Manufacturing Service Providing
- Merchanting
- Factory Less Goods Producing
- Holding Inventories Abroad



# Questionnaire

- There were two rounds of testing completed
  - First Round
    - Presented to respondents in person
    - Collected all feedback
    - Revised Questionnaire
  - Second Round – the focus of this presentation
    - Revised version of questionnaire
    - Presented to business profilers
    - Collected through telephone contact and email



# Objectives

- Qualitative Testing
- Two Objectives
  - Identifying appropriate respondent
  - Questions and flow



# Sample Characteristics

- Sample Size – 75 units
  - 30 units from Enterprise Profiling Program (EPM)
  - 45 units from Business Register Profiling Program (BRP)
- Wholesaling or manufacturing sector
- Varying legal and operating structure complexity
- 25 units selected from administrative file of importers/exporters



# Results

- 55 fully completed questionnaires
  - 47 responding positively to global activity
    - 19 EPM program cases
    - 28 BRP cases
  - 19 of the 55 were units identified on the importer/exporter list
    - 18 indicated involvement in global activity
  - Of the 47-
    - 9 simple legal structures
    - 38 varying levels of complexity and size





# Observations and Findings

- Objective One – Identifying appropriate respondent
  - Both teams commented on difficulty in determining the respondent
    - High level company contact would identify the appropriate person to complete questionnaire
    - No consistency in position titles – varied from company to company
      - Examples – plant managers, warehouse managers, CEO's and Presidents
  - Some instances required more than one respondent to complete questionnaire



# Observations and Findings

- Objective Two – Questions and flow
  - Varied terminology was used for this questionnaire
    - Examples of possible terms were supplied to the profiler and subsequently the respondent
      - Example for manufacturing service providers
        - custom work, custom manufacturing, tolling, consignment
- Questions were easily understood and followed once appropriate respondent was found



# Continued Work

- Data Storage and Implementation on Statistical Business Register
  - Current SBR to be enhanced to store four auxiliary variables
    - indicating four global activities
  - Development in early discussions with projected implementation strategy in 2017



# Continued Work

- Initialization and Maintenance on Statistical Business Register
  - Several sources being assessed to identify and maintain units on SBR that are globally active
    - Administrative sources
    - Additional questions on current surveys
    - Profiling Activities
  - Implementation Strategy needs to be developed



# Questions?