15 Services Industry

This chapter contains statistics on service industries, postal services and indices of tertiary industry activity.

For information on number of establishments and persons engaged, business accounts, etc. by industry, see "7 Business Activities", for information on the service industry, see "12 Information and Communication", and for the leisure-related industry, see "26 Culture".

Monthly Business Survey of Services (Fundamental Statistical Survey) This survey has been conducted monthly by the Statistics Bureau, Ministry of Internal Affairs and Communications since January 2025, with the aim of creating statistics that clarify the dynamics of service industry business activities in Japan. The existing general statistical survey, the Monthly Survey on Service Industries, and the Survey of Selected Service Industries (under the jurisdiction of the Ministry of Economy, Trade and Industry) were integrated to create the Monthly Business Survey of Services (fundamental statistical survey) under the sole supervision of the Ministry of Internal Affairs and Communications. The survey covers enterprises, etc. or establishments in the industries mentioned below: Establishments belonging to the minor group "establishments engaged in administrative or ancillary economic activities" set for each medium group are excluded.

Japan Standard Industrial Classification	
Major groups	Medium groups
G-Information and Communications	37-Communications, 38-Broadcasting, 39-Information services, 40-Internet based services, 41-Video picture, sound information, character information production and distribution
H-Transport and Postal Activities	42-Railway transport, 43-Road passenger transport, 44-Road freight transport, 45-Water transport, 46-Air transport, 47-Warehousing, 48-Services incidental to transport, 49-Postal activities, including mail delivery
K-Real Estate and Goods Rental and Leasing	68-Real estate agencies, 69-Real estate lessors and managers, 70-Goods rental and leasing
L-Scientific Research, Professional and Technical Services	72-Professional services, n.e.c.(excluding detailed category 7282-pure holding companies), 73-Advertising, 74-Technical services, n.e.c.
M-Accommodations, Eating and Drinking Services	75-Accommodations, 76-Eating and drinking places, 77-Food take out and delivery services
N-Living-related and Personal Services and Amusement Services	78-Laundry, beauty and bath services, 79-Miscellaneous living-related and personal services (excluding minor group 792-Domestic services), 80-Services for amusement and hobbies
O-Education, Learning Support	82-Miscellaneous education, learning support
P-Medical, Health Care and Welfare	83-Medical and other health services, 84-Public health and hygiene (excluding minor group 841-Public health centres), 85-Social insurance and social welfare (excluding minor group 851-Social insurance organisations and 852-Welfare offices)
R-Services, n.e.c.	88-Waste disposal business, 89-Automobile maintenance services, 90-Machine, etc. repair services, except otherwise classified, 91-Employment and worker dispatching services, 92-Miscellaneous business services, 95-Miscellaneous services

Number of Post Offices Information on the number of post offices by prefecture is published monthly by Japan Post Holdings Co., Ltd.

Disclosure of Composition of Equity Capital by Japan Post Group For the purpose of promoting understanding of the Japan Post Group's efforts to create sustainable value, the Japan Post Group's Disclosure Magazine provides both financial and non-financial information on the Japan Post Group, including an overview of the Japan Post Group, business strategies, and management issues. This chapter describes the number of postal facilities and postal items handled by Japan Post Co., Ltd.

Number of Postal Items and Packages Received The Number of Postal Items and Packages Received is compiled by Japan Post Holdings Co., Ltd., and published annually.

Indices of Tertiary Industry Activity The Indices of Tertiary Industry Activity have been compiled and published by the Ministry of Economy, Trade and Industry (METI) from 1978, aiming at comprehensively grasping the production activity of businesses belonging to the tertiary industry by a unified method.

The indices are calculated by taking the averages of service production activity index series of individual businesses using weights obtained from added values of the Input-Output Table of the base year (Laspeyres-formula).

The base year for the current indices is 2020. While the indices cover businesses belonging to one of 13 major industry categories following the Japan Standard Industrial Classification (hereinafter referred to as JSIC) as indicated below, industry classification of the 2020 base indices follows 10 major industry categories obtained through the partial reclassification of the JSIC.

In addition, the indices, following the 13 major industry categories based on the JSIC, have been published as a reference series by METI.

F-Electricity, Gas, Heat Supply and Water
G-Information and Communications
H-Transport and Postal Activities
I-Wholesale and Retail Trade
J-Finance and Insurance
K-Real Estate and Goods Rental and Leasing
L-Scientific Research, Professional and Technical Services
M-Accommodations, Eating and Drinking Services
N-Living-related and Personal Services and Amusement Services
O-Education, Learning Support (excluding Education)
P-Medical, Health Care and Welfare
Q-Compound Services
R-Services, n.e.c.

See the Glossary for Terms in this chapter.

15-1 サービス産業の事業活動の産業別年平均売上(収入)金額(令和5～7年)

Average Annual Sales (Income) by Industry of Business Activity in Service Industries (2023 to 2025)

(単位 100万円) (In millions of *yen*)

産業	Industry		令和5年 2023	6年 2024	7年 2025
			1)	1)	
産業計	Total		34,082,191	35,085,226	37,224,124
情報通信業	Information and communications		5,773,462	5,987,438	6,580,287
# 通信業	Communications		1,597,496	1,606,783	1,775,776
放送業	Broadcasting		315,012	312,734	315,262
情報サービス業	Information services		2,626,274	2,797,055	3,080,513
インターネット附随サービス業	Internet based services		706,958	756,787	860,229
運輸業、郵便業	Transport and postal activities		5,366,707	5,565,282	5,887,459
# 鉄道業	Railway transport		612,948	653,003	687,848
道路旅客運送業	Road passenger transport		244,970	255,784	267,726
道路貨物運送業	Road freight transport		1,995,480	2,064,944	2,173,821
運輸に附帯するサービス業	Services incidental to transport		1,234,553	1,252,498	1,313,592
航空運輸業、郵便業(信書便事業を含む)	Air transport, postal activities, including mail delivery		358,483	415,392	460,462
不動産業、物品賃貸業	Real estate and goods rental and leasing		4,932,454	5,060,390	5,331,553
不動産取引業	Real estate agencies		1,656,247	1,703,982	1,777,452
不動産賃貸業・管理業	Real estate lessors and managers		2,092,559	2,131,248	2,259,955
物品賃貸業	Goods rental and leasing		1,167,350	1,208,916	1,294,146
学術研究、専門・技術サービス業	Scientific research, professional and technical services	2)3)	3,193,296	3,263,582	3,284,391
専門サービス業(他に分類されないもの)	Professional services, n.e.c.	3)	889,500	925,249	1,015,944
広告業	Advertising		787,595	793,318	836,214
技術サービス業(他に分類されないもの)	Technical services, n.e.c.		1,510,802	1,538,945	1,432,233
宿泊業、飲食サービス業	Accommodations, eating and drinking services		2,177,993	2,281,142	2,471,112
# 宿泊業	Accommodations		537,966	566,521	602,729
飲食店	Eating and drinking places		1,433,886	1,502,829	1,629,957
生活関連サービス業、娯楽業	Living-related and personal services and amusement services	4)	3,500,794	3,645,134	3,856,277
# 洗濯・理容・美容・浴場業	Laundry, beauty and bath services		475,789	478,989	492,701
娯楽業	Services for amusement and hobbies		2,511,992	2,581,391	2,666,260
教育、学習支援業	Education, learning support	5)	325,548	319,473	322,105
医療、福祉	Medical, health care and welfare	6)7)	5,250,292	5,342,457	5,501,004
# 医療業	Medical and other health services		3,591,868	3,634,269	3,761,387
社会保険・社会福祉・介護事業	Social insurance and social welfare	7)	1,590,001	1,638,755	1,664,961
サービス業(他に分類されないもの)	Services, n.e.c.	8)	3,563,354	3,614,217	3,989,937

1) 令和6年以前はサービス産業動向調査の結果を用いて、母集団情報変更・標本交替等により生じた変動を調整した値 2) 学術・開発研究機関を除く。 3) 純粋持株会社を除く。 4) 家事サービス業を除く。 5) 学校教育を除く。 6) 保健所を除く。 7) 社会保険事業団体及び福祉事務所を除く。 8) 政治・経済・文化団体、宗教及び外国公務を除く。

1) In 2024 and the years prior, the figures were adjusted for fluctuations caused by changes in population information or sample rotation, using the results of the Monthly Survey on Service Industries. 2) Excluding scientific and development research institutes. 3) Excluding pure holding companies. 4) Excluding domestic services. 5) Excluding school education. 6) Excluding public health centers. 7) Excluding social insurance organisations and welfare offices. 8) Excluding political, business and cultural organisations, religion, and foreign governments and international agencies in Japan.

資料 総務省統計局「サービス産業動態統計調査結果」

Source: Statistics Bureau, Ministry of Internal Affairs and Communications.

15-2 サービス産業の事業所・企業等の産業別 年平均売上(収入)金額及び事業従事者数(令和7年)

Average Annual Sales (Income) and Number of Persons Working at the Location of Establishment by Industry of Establishment or Enterprise in Service Industries (2025)

(単位 金額 100万円) (Monetary figures in millions of *yen*)

産業	Industry		売上(収入)金額 Sales (income)	従業者総数 Total number of persons engaged (A)	送出者 Sent workers (B)	受入者 Received workers (C)	事業従事者数 Number of persons working at the location of establishment (A-B+C) 1)
産業計	Total		38,463,020	31,161,300	2,140,500	957,200	29,978,000
情報通信業	Information and communications		6,932,700	2,139,100	213,200	234,600	2,160,600
# 通信業	Communications		1,851,198	171,800	47,100	56,500	181,200
放送業	Broadcasting		383,560	57,900	1,900	16,800	72,800
情報サービス業	Information services		3,214,658	1,431,200	139,500	129,800	1,421,400
インターネット附随サービス業	Internet based services		884,552	247,200	12,600	19,500	254,000
運輸業、郵便業	Transport and postal activities		6,193,481	3,278,000	67,800	111,600	3,321,900
# 鉄道業	Railway transport		780,061	238,800	23,300	8,500	224,000
道路旅客運送業	Road passenger transport		284,285	451,500	3,600	4,900	452,800
道路貨物運送業	Road freight transport		2,320,260	1,820,400	15,200	33,900	1,839,100
運輸に附帯するサービス業	Services incidental to transport		1,390,959	446,000	16,100	34,700	464,500
航空運輸業、郵便業(信書便事業を含む)	Air transport, postal activities, including mail delivery		472,297	63,800	5,600	5,500	63,800
不動産業、物品賃貸業	Real estate and goods rental and leasing		5,701,630	1,684,800	42,600	60,100	1,702,300
不動産取引業	Real estate agencies		1,710,426	344,700	7,100	14,700	352,300
不動産賃貸業・管理業	Real estate lessors and managers		2,444,347	1,020,500	29,600	32,200	1,023,100
物品賃貸業	Goods rental and leasing		1,546,857	319,600	6,000	13,300	327,000
学術研究、専門・技術サービス業	Scientific research, professional and technical services	2)3)	3,376,389	1,909,500	86,100	103,000	1,926,400
専門サービス業(他に分類されないもの)	Professional services, n.e.c.	3)	1,131,684	795,900	32,600	29,800	793,100
広告業	Advertising		816,502	160,900	17,200	9,900	153,600
技術サービス業(他に分類されないもの)	Technical services, n.e.c.		1,428,203	952,700	36,200	63,300	979,800
宿泊業、飲食サービス業	Accommodations, eating and drinking services		2,461,804	4,821,200	10,400	61,000	4,871,900
# 宿泊業	Accommodations		634,709	653,300	4,700	17,000	665,600
飲食店	Eating and drinking places		1,591,334	3,620,600	3,800	37,800	3,654,700
生活関連サービス業、娯楽業	Living-related and personal services and amusement services	4)	3,913,039	2,069,800	14,800	59,000	2,113,900
# 洗濯・理容・美容・浴場業	Laundry, beauty and bath services		496,725	946,500	3,100	13,600	956,900
娯楽業	Services for amusement and hobbies		2,720,418	754,100	5,700	33,600	781,900
教育、学習支援業	Education, learning support	5)	310,765	959,800	6,700	12,400	965,500
医療、福祉	Medical, health care and welfare	6)7)	5,509,457	8,780,000	20,400	140,400	8,900,000
# 医療業	Medical and other health services		3,761,669	4,238,300	9,700	75,400	4,304,000
社会保険・社会福祉・介護事業	Social insurance and social welfare	7)	1,673,138	4,412,900	10,200	59,800	4,462,500
サービス業(他に分類されないもの)	Services, n.e.c.	8)	4,063,756	5,519,100	1,678,500	175,000	4,015,600

1) 当該事業所・企業等で実際に働いている人 2) 学術・開発研究機関を除く。 3) 純粋持株会社を除く。 4) 家事サービス業を除く。 5) 学校教育を除く。 6) 保健所を除く。 7) 社会保険事業団体及び福祉事務所を除く。 8) 政治・経済・文化団体、宗教及び外国公務を除く。

1) Persons who actually work at the relevant establishment or enterprise. 2) Excluding scientific and development research institutes. 3) Excluding pure holding companies. 4) Excluding domestic services. 5) Excluding school education. 6) Excluding public health centers. 7) Excluding social insurance organisations and welfare offices. 8) Excluding political, business and cultural organisations, religion, and foreign governments and international agencies in Japan.

資料 総務省統計局「サービス産業動態統計調査結果」

Source: Statistics Bureau, Ministry of Internal Affairs and Communications.

15-3 郵便施設及び郵便物取扱数（令和2～6年度）

Postal Facilities and Letters and Parcels Accepted (F.Y. 2020 to 2024)

年度 Fiscal year		郵便局数（年度末） Post offices (end of fiscal year)	直営の郵便局 Post offices under direct management	簡易郵便局 Postal stations	郵便ポスト設置数（年度末） Mail boxes (end of fiscal year)	引受郵便物等物数（100万） Accepted letters and parcels (million)
令和2年	2020	24,311	20,148	4,163	178,211	19,634
3	2021	24,284	20,145	4,139	176,683	19,193
4	2022	24,251	20,142	4,109	175,145	18,538
5	2023	24,223	20,143	4,080	173,935	17,461
6	2024	24,185	20,133	4,052	172,609	16,903

年度 Fiscal year		引受郵便物等物数（100万） Accepted letters and parcels (million)					
		郵便物 Letters and international mail	内国 Domestic mail				国際（差立） International letters and parcels (sent)
				普通 Ordinary		特殊 Special	
					#年賀郵便 New year greeting mail		
令和2年	2020	15,244	15,221	14,713	1,557	508	23
3	2021	14,858	14,833	14,330	1,368	503	25
4	2022	14,445	14,423	13,871	1,171	552	22
5	2023	13,578	13,555	13,029	970	525	23
6	2024	12,566	12,543	12,013	695	529	23

年度 Fiscal year		引受郵便物等物数（100万） Accepted letters and parcels (million)					
		郵便物 Letters and international mail			荷物 Domestic parcels		
		国際（差立） International letters and parcels (sent)				ゆうパック *Yu-Pack* 1)	ゆうメール *Yu-Mail*
		通常 Letters	小包 Parcels	国際スピード郵便 Express mail service			
令和2年	2020	13	2	7	4,390	1,091	3,299
3	2021	13	3	9	4,335	989	3,346
4	2022	12	2	8	4,093	980	3,113
5	2023	13	2	8	3,883	1,010	2,873
6	2024	14	2	7	4,337	1,096	3,241

1）ゆうパケットを含む。

1) Including *Yu-Packet*.

資料 日本郵政株式会社「郵便局局数情報」「日本郵政グループ統合報告書ディスクロージャー誌」
「郵便物・荷物の引受物数」

Source: Japan Post Holdings Co., Ltd.

15-4 第3次産業活動指数(令和3～7年)

Indices of Tertiary Industry Activity (2021 to 2025)

(令和元年-令和2年平均＝100)　　(2019-2020 Average=100)

年次	Year	第3次産業総合 Tertiary industry	電気・ガス・熱供給・水道業 Electricity, gas, heat supply and water	#電気業 Production, transmission and distribution of electricity	情報通信業 Information and communications	#通信業 Communications	#情報サービス Information services
ウエイト	Weights	10,000.0	408.8	304.9	1,157.1	273.9	604.4
令和3年	2021	97.6	100.1	100.1	100.9	98.8	102.8
4	2022	99.3	101.2	101.4	104.6	98.0	109.2
5	2023	101.2	98.5	98.2	107.5	96.1	115.0
6	2024	102.5	99.2	99.2	110.1	96.6	119.0
7	2025	104.6	99.7	99.6	117.4	104.3	127.7

年次	Year	運輸業、郵便業 Transport and postal activities	#運輸業 Transport	卸売業 Wholesale trade	金融業、保険業 Finance and insurance	金融業 Financial services	保険業 Insurance institutions, including insurance agents, brokers and services
ウエイト	Weights	914.1	872.8	1,304.1	794.5	519.5	275.0
令和3年	2021	91.1	91.0	94.5	105.3	109.0	98.4
4	2022	95.0	95.2	87.9	111.2	115.0	104.2
5	2023	97.1	97.6	85.4	116.8	120.2	110.4
6	2024	98.0	98.6	84.7	123.2	129.2	111.9
7	2025	98.3	99.0	84.5	126.4	133.6	112.8

年次	Year	事業者向け関連サービス(リース業を含む) Business-related services (including goods leasing)	#リース業 Goods leasing	小売業 Retail trade	不動産業 Real estate	不動産取引業 Real estate agencies	不動産賃貸業 Real estate lessors
ウエイト	Weights	1,290.2	222.6	1,104.7	960.5	234.9	725.6
令和3年	2021	98.7	97.9	98.8	99.9	105.6	98.1
4	2022	100.7	97.3	97.8	97.7	97.0	97.9
5	2023	103.1	98.0	98.3	97.9	96.0	98.5
6	2024	104.7	98.5	97.3	99.3	99.2	99.3
7	2025	107.6	95.7	95.2	104.4	116.8	100.5

年次	Year	医療、福祉 Medical, health care and welfare	#医療業 Medical and other health services	#社会福祉・介護事業 Social welfare	生活娯楽関連サービス Living and amusement - related services	#飲食店、飲食サービス業 Eating and drinking places, take out and delivery services
ウエイト	Weights	1,175.5	811.3	350.7	890.5	280.3
令和3年	2021	102.6	104.0	99.1	84.7	77.9
4	2022	105.0	107.8	98.6	95.7	87.7
5	2023	108.4	111.4	101.7	102.5	94.0
6	2024	109.4	112.0	103.7	103.7	97.3
7	2025	111.2	114.0	104.6	106.1	100.4

資料　経済産業省「第3次産業活動指数」

Source: Ministry of Economy, Trade and Industry.