

Abstract

Standardisation of the End-to-End Statistical System and Business Processes

(New Zealand)

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Standardisation of business processes to enhance productivity and statistical coherency is a core element of Statistics New Zealand's transformation plan: Statistics 2020 Te Kāpehu Whetū (Stats 2020). To achieve this we have launched a multi-dimensional programme of change, including:

- * strengthening standards / design governance
- * adoption of a generic Business Process Model
- * cluster-based business processes and IT platforms across the end-to-end statistical process
- * ensuring that our People Strategy meets the future work-force needs.

The Stats 2020 programme includes a Delivery transformation plan which is expected to bring about:

- * Standardised systems and business processes.
- * A 21st century Collections function that achieves more-cost-effective ways to gather data and manage respondent burden.
- * Access to new methods, tools, products and services to enable much more coherent service to our customers.
- * Greater agility to be able to better respond to customer needs, for example open IT architecture, flexible processes, modern systems

As many National Statistical Offices face similar challenges we engage with colleagues from overseas on a regular basis. Historically this has been limited only to experience-sharing or reuse of (existing) tools / platforms without much possibility to influence the future development. A more pro-active collaborative approach with the aim to deliver tangible outputs has been initiated in the Statistical Network alliance which is working towards the concept of "The Industrialisation of Statistics".

This paper will draw on our experiences of Statistics 2020 Te Kāpehu Whetū and the Statistical Network alliance.