

# Summary of the Results

Sales (Average per Month)	30.35 trillion yen (0.4%)
Number of the Persons Working at the Location of Establishment (Annual Average)	29.19 million persons (-1.2%)
*The figures in parenthesis indicate change over the year.	

## 1. Annual Average

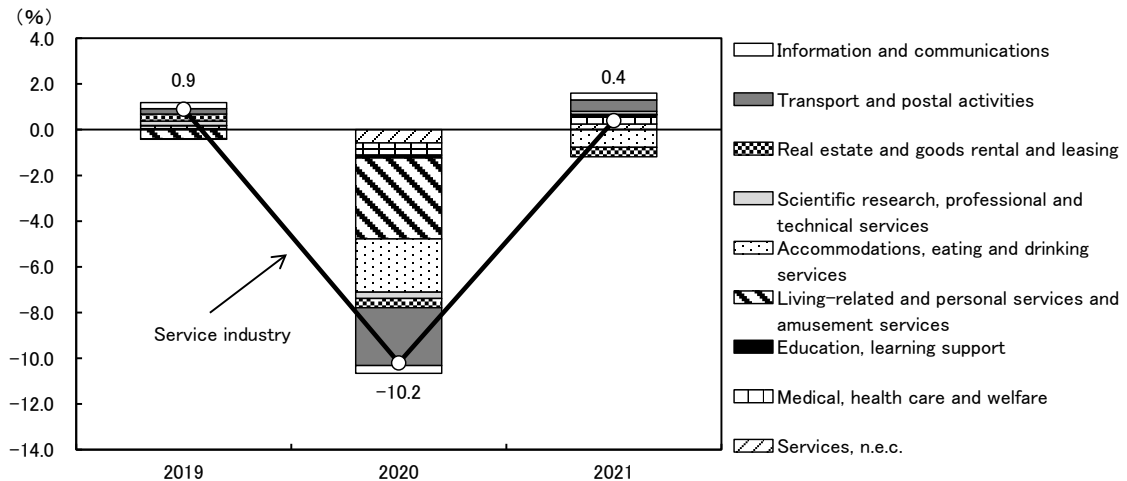
### (1) Sales (Average per Month)

The sales (average per month) of service industries amounted to 30.35 trillion yen in 2021, up 0.4% from the previous year and increasing for the first time in two years since 2019.

The main positive contributors to the increase in sales of service industries were “Transport and postal activities” contributing 0.51 percentage points; “Medical, health care and welfare” contributing 0.39 percentage points; and “Information and communications” contributing 0.29 percentage points, while the main negative contributor was “Accommodations, eating and drinking services” contributing -0.78 percentage points.

(Figure 1-1, Table 1-1)

**Figure1-1 Change over the Year and Contribution to Change in Sales (Average per Month) of Service Industries**



**Table 1-1 Change over the Year and Contribution to Change in Sales (Average per Month) by Industry (Major Groups)**

	Actual figures (million yen) 1)			Change over the year (%)			Contribution to change 2)		
	2019	2020	2021	2019	2020	2021	2019	2020	2021
Service industry	33,685,154	30,240,087	30,346,077	0.9	-10.2	0.4			
Information and communications	5,009,130	4,894,688	4,983,495	1.8	-2.3	1.8	0.27	-0.34	0.29
Transport and postal activities	5,382,396	4,529,930	4,682,977	1.5	-15.8	3.4	0.24	-2.53	0.51
Real estate and goods rental and leasing	4,353,824	4,217,742	4,093,893	2.5	-3.1	-2.9	0.31	-0.40	-0.41
Scientific research, professional and technical services	2,890,659	2,797,143	2,834,406	2.2	-3.2	1.3	0.19	-0.28	0.12
Accommodations, eating and drinking services	2,796,027	2,009,904	1,775,411	0.0	-28.1	-11.7	0.00	-2.33	-0.78
Living-related and personal services and amusement services	4,513,404	3,320,526	3,326,280	-2.9	-26.4	0.2	-0.41	-3.54	0.02
Education, learning support	326,112	284,300	289,303	1.2	-12.8	1.8	0.01	-0.12	0.02
Medical, health care and welfare	4,969,351	4,789,946	4,907,139	0.9	-3.6	2.4	0.13	-0.53	0.39
Services, n.e.c.	3,571,631	3,376,345	3,453,173	0.4	-5.5	2.3	0.04	-0.58	0.25

Note: 1) The population of the survey was changed and the sample establishments were replaced in January 2021. To remove the gaps caused by this change, the actual figures for 2020 and earlier have been adjusted in this annual report.

2) The contributions to change of each year were calculated using the adjusted figures of the previous year respectively. Since the adjusted figures were calculated individually for each industry, the sum of contributions from each industry to the total change of service industries may not equal the total change over the year of service industries. The same applies hereinafter.

By industry, the sales (average per month) increased in 7 industries: “Transport and postal activities” (an increase of 3.4%), “Medical, health care and welfare” (an increase of 2.4%), “Services, n.e.c” (an increase of 2.3%), “Information and communications” and “Education, learning support” (an increase of 1.8%), “Scientific research, professional and technical services” (an increase of 1.3%), and “Living-related and personal services and amusement services” (an increase of 0.2%).

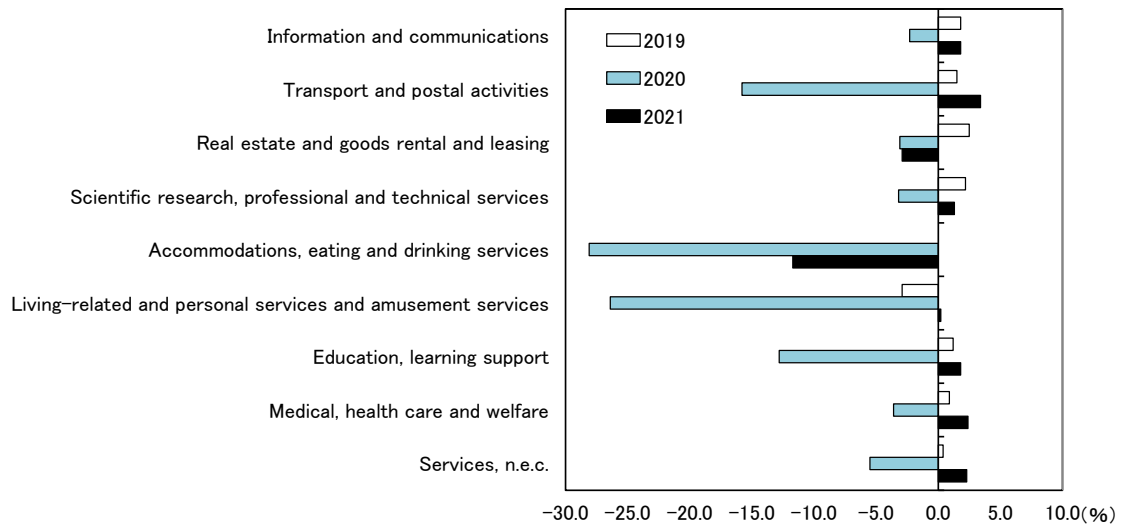
On the other hand, the sales decreased in 2 industries: “Accommodations, eating and drinking services” (a decrease of 11.7%), and “Real estate and goods rental and leasing” (a decrease of 2.9%).

(Table 1-1, Figure 1-2)

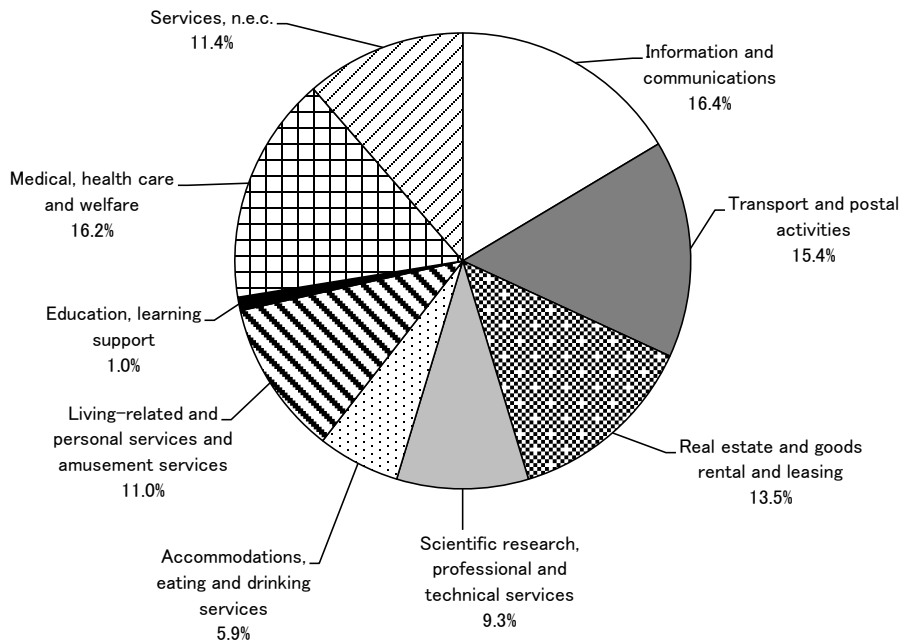
“Information and communications” accounted for the largest proportion (16.4% of service industries or 4.98 trillion yen), while “Education, learning support” accounted for the smallest proportion (1.0% or 0.29 trillion yen).

(Table 1-1, Figure 1-3)

**Figure 1-2 Change over the Year of Sales (Average per Month) by Industry (Major Groups)**



**Figure 1-3 Composition of Sales (Average per Month) by Industry (Major Groups) in 2021**



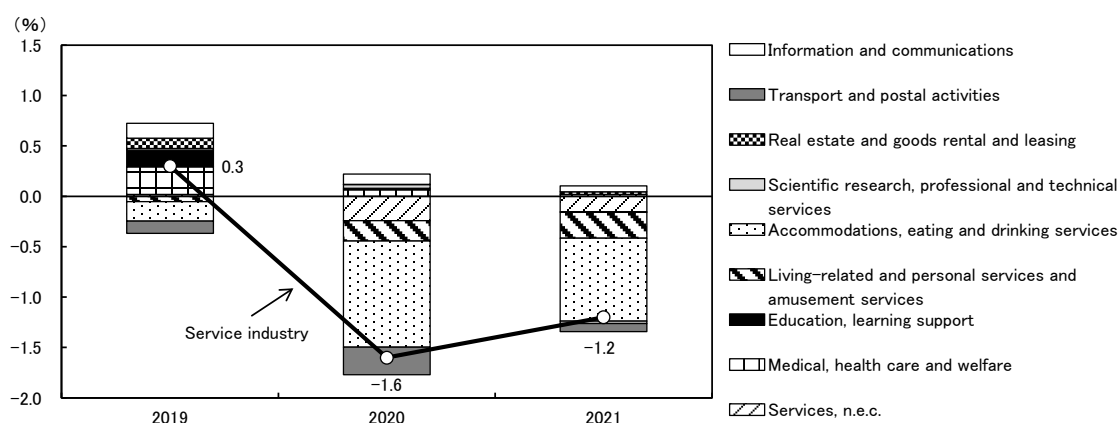
**(2) Number of Persons Working at the Location of Establishment**

The number of persons working at the location of establishment (annual average) of service industries amounted to 29.19 million in 2021, down 1.2% from the previous year and marking a decrease for the second consecutive year.

The main negative contributors to the decrease in the number of persons of service industries were “Accommodations, eating and drinking services” contributing -0.82 percentage points; “Living-related and personal services and amusement services” contributing -0.26 percentage points; and “Services, n.e.c.” contributing -0.15 percentage points, while the main positive contributor was “Information and communications” contributing 0.06 percentage points.

(Figure 1-4, Table 1-2)

**Figure 1-4 Change over the Year and Contribution to Change in the Number of Persons Working at the Location of Establishment (Annual Average) of Service Industries**



**Table 1-2 Change over the Year and Contribution to Change in the Number of Persons Working at the Location of Establishment (Annual Average) by Industry (Major Groups)**

	Actual figures (person)			Change over the year (%)			Contribution to change		
	2019	2020	2021	2019	2020	2021	2019	2020	2021
Service industry	30,027,600	29,555,800	29,192,800	0.3	-1.6	-1.2			
Information and communications	1,938,100	1,968,600	1,986,300	2.3	1.6	0.9	0.15	0.10	0.06
Transport and postal activities	3,455,000	3,372,700	3,349,100	-1.0	-2.4	-0.7	-0.12	-0.27	-0.08
Real estate and goods rental and leasing	1,578,200	1,578,800	1,586,500	2.0	0.0	0.5	0.10	0.00	0.03
Scientific research, professional and technical services	1,752,700	1,763,700	1,756,200	0.3	0.6	-0.4	0.02	0.04	-0.03
Accommodations, eating and drinking services	5,470,300	5,154,600	4,911,500	-1.0	-5.8	-4.7	-0.19	-1.05	-0.82
Living-related and personal services and amusement services	2,511,400	2,450,200	2,374,600	-0.6	-2.4	-3.1	-0.05	-0.20	-0.26
Education, learning support	993,000	997,800	996,100	5.3	0.5	-0.2	0.17	0.02	-0.01
Medical, health care and welfare	8,470,600	8,489,600	8,494,900	1.0	0.2	0.1	0.27	0.06	0.02
Services, n.e.c.	3,855,300	3,782,900	3,737,500	0.1	-1.9	-1.2	0.02	-0.24	-0.15

By industry, the number of persons working at the location of establishment (annual average) decreased in 6 industries: “Accommodations, eating and drinking services” (a decrease of 4.7%), “Living-related and personal services and amusement services” (a decrease of 3.1%), “Services, n.e.c.” (a decrease of 1.2%), “Transport and postal activities” (a decrease of 0.7%), “Scientific research, professional and technical services” (a decrease of 0.4%), and “Education, learning support” (a decrease of 0.2%).

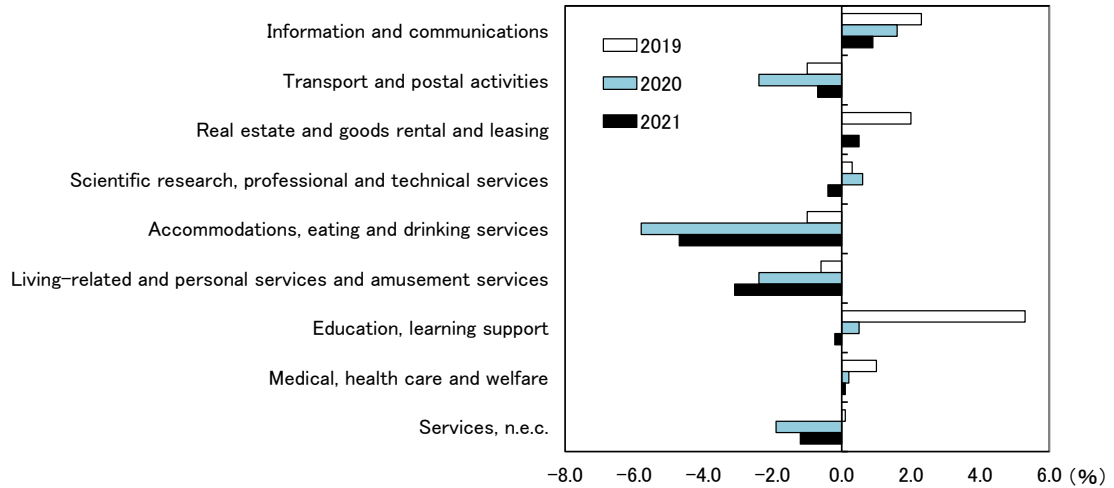
On the other hand, the number of persons working at the location of establishment (annual average) increased in 3 industries: “Information and communications” (an increase of 0.9%), “Real estate and goods rental and leasing” (an increase of 0.5%), and “Medical, health care and welfare” (an increase of 0.1%).

(Table 1-2, Figure 1-5)

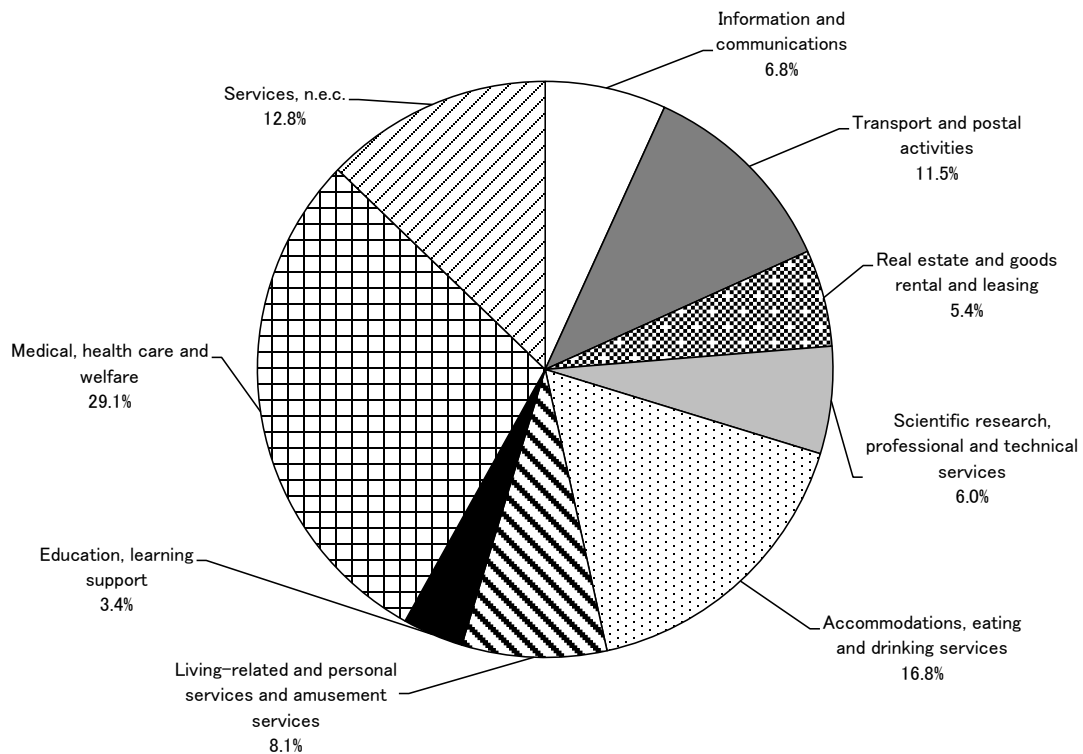
“Medical, health care and welfare” accounted for the largest proportion (29.1% of service industries or 8.49 million persons), followed by “Accommodations, eating and drinking services” (16.8% or 4.91 million persons). These two industries thus cover more than 40 percent of service industries.

(Table 1-2, Figure 1-6)

**Figure 1-5 Change over the Year of the Number of Persons Working at the Location of Establishment (Annual Average) by Industry (Major Groups)**



**Figure 1-6 Composition of the Number of Persons Working at the Location of Establishment (Annual Average) by Industry (Major Groups) in 2021**



## 2. Monthly Change

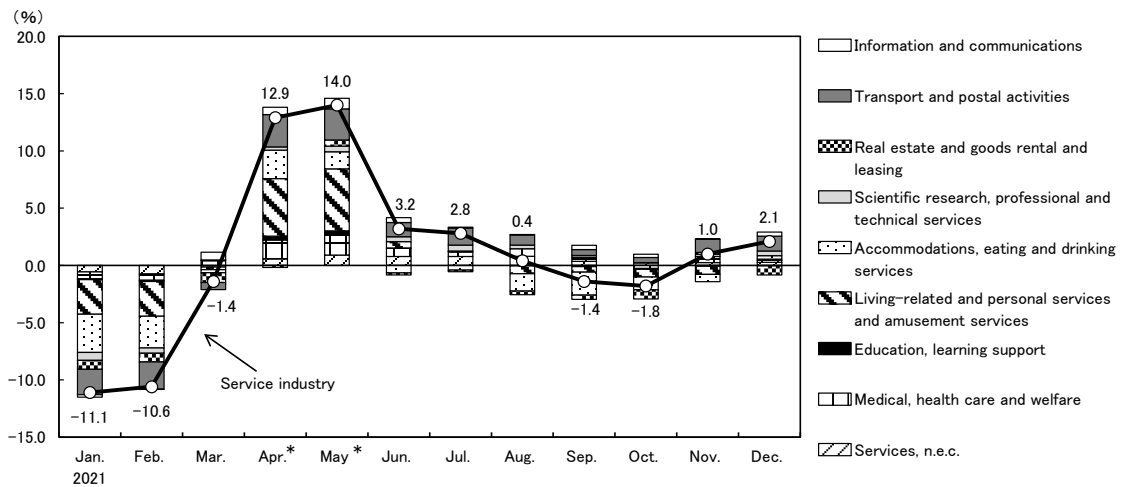
### (1) Sales

The monthly sales of service industries increased significantly in April and May, compared with the previous year. The largest increase of monthly sales was in May by 14.0%, mainly due to an increase in “Living-related and personal services and amusement services” and “Transport and postal activities”.

However, the monthly sales of service industries were still low compared with 2019, before the spread of the novel coronavirus disease (COVID-19).

(Figure 2-1, Table 2-1)

**Figure 2-1 Change over the Year and Contribution to Change in Monthly Sales of Service Industries**



\* Compared with same months of 2019, the monthly sales decreased by 10.1% in April and decreased by 12.5% in May.

**Table 2-1 Change over the Year and Contribution to Change in Monthly Sales by Industry (Major Groups)**

		2021											
		Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Change over the year (%)	Service industry	-11.1	-10.6	-1.4	12.9	14.0	3.2	2.8	0.4	-1.4	-1.8	1.0	2.1
	Information and communications	-1.3	0.0	3.8	3.9	5.5	2.6	0.5	0.2	2.1	2.0	0.1	2.1
	Transport and postal activities	-14.5	-15.3	-4.3	18.4	18.4	8.6	9.9	6.1	3.6	2.8	7.5	8.8
	Real estate and goods rental and leasing	-6.1	-5.5	-5.7	-1.1	3.4	-1.2	-1.1	-2.4	-2.8	-6.0	1.2	-5.8
	Scientific research, professional and technical services	-8.2	-5.5	0.2	2.8	5.3	4.5	6.1	3.7	1.7	0.1	2.3	4.2
	Accommodations, eating and drinking services	-39.9	-36.2	-4.8	59.6	31.7	-11.3	-6.0	-20.4	-30.2	-14.9	-8.4	4.5
	Living-related and personal services and amusement services	-22.6	-24.3	-2.5	65.7	65.2	5.3	0.5	-5.7	-4.5	-5.8	-6.1	0.9
	Education, learning support	-6.2	-10.5	4.8	43.4	59.6	3.6	0.4	-3.4	-10.8	-6.9	-6.8	-3.1
	Medical, health care and welfare	-3.9	-3.7	3.1	9.7	9.9	4.3	2.4	4.0	2.3	-1.6	3.3	1.1
	Services, n.e.c.	-5.5	-6.7	-1.3	4.7	7.5	6.9	6.9	7.3	3.1	2.1	2.2	2.5
Contribution to change	Information and communications	-0.20	-0.01	0.68	0.64	0.92	0.44	0.07	0.03	0.37	0.30	0.02	0.35
	Transport and postal activities	-2.22	-2.38	-0.62	2.83	2.73	1.24	1.48	0.89	0.52	0.44	1.16	1.30
	Real estate and goods rental and leasing	-0.79	-0.76	-0.85	-0.18	0.52	-0.17	-0.15	-0.33	-0.38	-0.79	0.16	-0.80
	Scientific research, professional and technical services	-0.69	-0.47	0.02	0.28	0.50	0.43	0.52	0.31	0.16	0.01	0.20	0.40
	Accommodations, eating and drinking services	-3.34	-2.77	-0.26	2.49	1.50	-0.66	-0.41	-1.50	-2.00	-1.12	-0.64	0.31
	Living-related and personal services and amusement services	-3.02	-3.04	-0.24	5.02	5.41	0.55	0.06	-0.70	-0.48	-0.68	-0.72	0.10
	Education, learning support	-0.06	-0.11	0.04	0.34	0.39	0.03	0.00	-0.04	-0.11	-0.07	-0.07	-0.03
	Medical, health care and welfare	-0.60	-0.56	0.41	1.65	1.73	0.70	0.41	0.66	0.36	-0.26	0.53	0.17
	Services, n.e.c.	-0.58	-0.74	-0.14	0.57	0.90	0.78	0.78	0.80	0.34	0.23	0.25	0.27

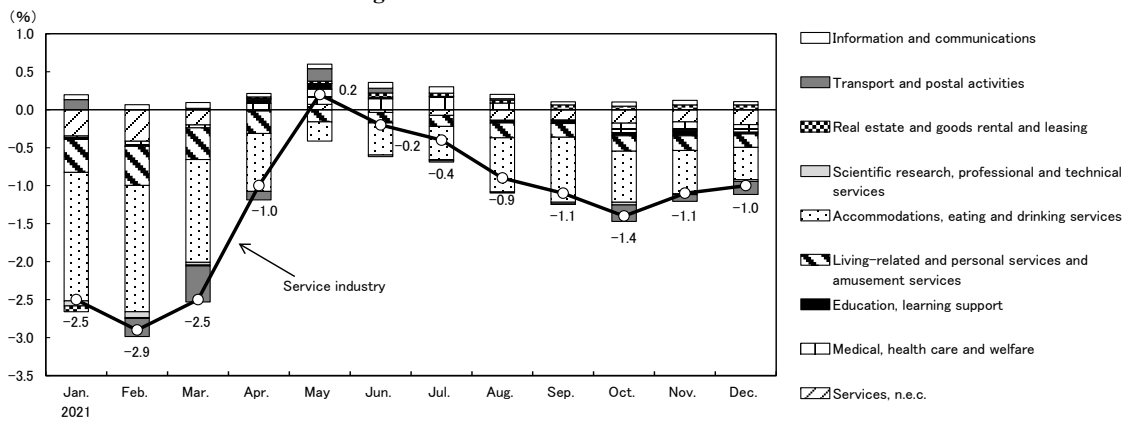
**(2) Number of Persons Working at the Location of Establishment**

The monthly number of persons working at the location of establishment of service industries decreased in all months of 2021 except May, compared with the previous year. The largest decrease of monthly number of persons working at the location of establishment was in February by 2.9%, mainly due to a decrease in “Accommodations, eating and drinking services”.

“Accommodations, eating and drinking services” and “Living-related and personal services and amusement services” contributed to the decrease every month.

(Figure 2-2, Table 2-2)

**Figure 2-2 Change over the Year and Contribution to Change in the Number of Persons Working at the Location of Establishment of Service Industries**



**Table 2-2 Change over the Year and Contribution to Change in the Number of Persons Working at the Location of Establishment by Industry (Major Groups)**

		2021											
		Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Change over the year (%)	Service industry	-2.5	-2.9	-2.5	-1.0	0.2	-0.2	-0.4	-0.9	-1.1	-1.4	-1.1	-1.0
	Information and communications	1.0	1.0	1.2	0.7	0.9	1.1	1.2	0.8	0.6	0.8	0.9	0.6
	Transport and postal activities	1.2	-2.1	-4.1	-1.0	1.5	0.5	-0.2	0.2	0.0	-1.9	-0.7	-1.5
	Real estate and goods rental and leasing	-1.4	-0.2	-0.2	0.4	0.5	1.0	0.8	0.7	1.1	0.9	1.2	1.2
	Scientific research, professional and technical services	-1.1	-1.3	-0.6	0.2	0.0	-0.4	-0.1	-0.2	-0.4	-0.6	-0.2	-0.4
	Accommodations, eating and drinking services	-9.2	-9.2	-7.6	-4.4	-1.5	-2.5	-2.6	-4.1	-4.9	-3.9	-3.3	-2.4
	Living-related and personal services and amusement services	-5.2	-6.1	-5.0	-3.5	-1.9	-1.7	-1.8	-2.4	-2.2	-2.5	-2.4	-2.2
	Education, learning support	-0.8	0.0	0.5	1.6	2.2	0.7	0.1	-1.1	-1.3	-1.3	-1.9	-0.7
	Medical, health care and welfare	-0.1	-0.2	-0.1	0.3	0.7	0.5	0.6	0.3	0.0	-0.4	-0.4	-0.4
	Services, n.e.c.	-2.7	-3.2	-1.6	-0.1	0.6	-0.3	-0.6	-1.1	-1.1	-1.4	-1.3	-1.5
Contribution to change	Information and communications	0.06	0.07	0.08	0.04	0.06	0.08	0.08	0.06	0.04	0.05	0.06	0.04
	Transport and postal activities	0.13	-0.24	-0.47	-0.11	0.17	0.06	-0.02	0.02	0.00	-0.22	-0.09	-0.17
	Real estate and goods rental and leasing	-0.08	-0.01	-0.01	0.02	0.03	0.05	0.04	0.04	0.06	0.05	0.06	0.06
	Scientific research, professional and technical services	-0.07	-0.08	-0.03	0.01	0.00	-0.02	-0.01	-0.01	-0.02	-0.04	-0.01	-0.02
	Accommodations, eating and drinking services	-1.69	-1.66	-1.35	-0.76	-0.25	-0.42	-0.44	-0.71	-0.85	-0.67	-0.57	-0.42
	Living-related and personal services and amusement services	-0.43	-0.51	-0.42	-0.30	-0.16	-0.14	-0.15	-0.20	-0.18	-0.20	-0.19	-0.18
	Education, learning support	-0.03	0.00	0.02	0.05	0.07	0.02	0.00	-0.04	-0.04	-0.04	-0.07	-0.02
	Medical, health care and welfare	-0.02	-0.07	-0.04	0.08	0.20	0.14	0.17	0.09	0.00	-0.13	-0.12	-0.10
	Services, n.e.c.	-0.35	-0.41	-0.20	-0.02	0.07	-0.04	-0.07	-0.14	-0.14	-0.18	-0.16	-0.20