Summary of the Results

As used in the monthly survey on service industries, the following terms mean as follows:

Service Industries: "Service Industries" cover the 9 industries classified in the following groups designated by the Japan Standard Industrial Classification (Rev. 12, November 2007): "Information and communications," "Transport and postal activities," "Real estate and goods rental and leasing," "Scientific research, professional and technical services," "Accommodations, eating and drinking services," "Living-related and personal services and amusement services," "Education, learning support," "Medical, health care and welfare" and "Services, n.e.c." Please refer to the appendix 6 for details of industry coverage.

Persons Working at the Location of Establishment: "Persons Working at the Location of Establishment" mean all persons who are engaged in the business of the establishment and enterprise, etc. at the end of business day of the month, excluding temporarily transferred or dispatched employees to separately operated establishment and enterprise, etc., but including those who work as temporarily transferred or dispatched employees from separately operated establishment and enterprise, etc.

Demand Situation DI: Deduction of ratio of "Decreased" from "Increased."

- *Because the survey was reviewed in January 2013, in the following chart, the adjusted figures of before 2012 were used to calculate in order to make time series comparison possible.
- *The figures of its results does not necessarily add up to the adding figures or subtract figures, since the figures are rounded to the unit.

Summary of the Results in 2014

Sales (average per month)

29.40 trillion yen (2.1%)

Number of Persons Working at the Location of Establishment (Annual average)

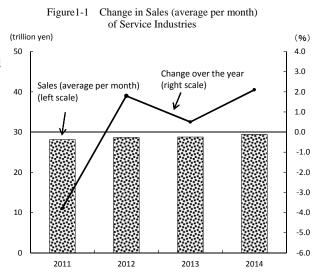
28.47 million persons (0.9%)

*The figure in parenthesis indicates the percent change over the year.

1 Sales (average per month)

Sales (average per month) of service industries amounted to 29.40 trillion yen in 2014. Compared with the previous year, the sales increased by 2.1% for the third consecutive year.

By industry, the sales increased in 7 industries; "Scientific research, professional and technical



services" (an increase of 4.6%), "Real estate and goods rental and leasing" (an increase of 3.7%), "Information and communications" (an increase of 3.5%), "Transport and postal activities" (an increase of 3.0%), "Services, n.e.c." (an increase of 2.2%), "Medical, health care and welfare" (an increase of 1.6%) and "Accommodations, eating and drinking services" (an increase of 0.7%).

On the other hand, the sales decreased in 2 industries; "Education, learning support" (a decrease of 4.3%) and "Living-related and personal services and amusement services" (a decrease of 1.7%).

(Figure 1-1, 1-2, 1-3, Table 1)

Figure 1-2 Sales (average per month) by Industry (Major Groups)

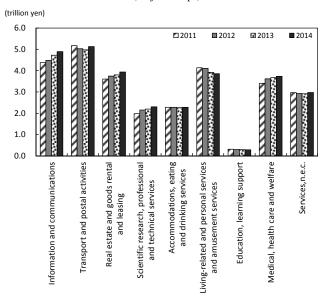


Figure 1-3 Change over the Year of Sales (average per month) by Industry (Major Groups)

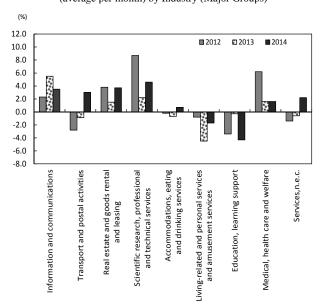


Table 1 Sales (average per month) and Change over the Year by Industry (Major Groups)

	Α	ctual figure	s (million yei	Change over the year (%)			
	2011	2012	2013	2014	2012	2013	2014
Service industry 28		28,637,495	28,781,063	29,399,346	1.8	0.5	2.1
Information and communications	4,379,368	4,480,654	4,726,926	4,894,672	2.3	5.5	3.5
Transport and postal activities	5,172,851	5,027,001	4,979,672	5,127,790	-2.8	-0.9	3.0
Real estate and goods rental and leasing	3,607,691	3,743,187	3,799,347	3,939,521	3.8	1.5	3.7
Scientific research, professional and technical services	1,981,413	2,153,069	2,199,795	2,301,792	8.7	2.2	4.6
Accommodations, eating and drinking services	2,283,533	2,279,222	2,263,466	2,279,954	-0.2	-0.7	0.7
Living-related and personal services and amusement services	4,139,615	4,108,417	3,921,939	3,854,955	-0.8	-4.5	-1.7
Education, learning support	311,351	300,649	299,599	286,850	-3.4	-0.3	-4.3
Medical, health care and welfare	3,408,021	3,618,183	3,675,388	3,735,077	6.2	1.6	1.6
Services,n.e.c.	2,973,803	2,931,458	2,914,930	2,978,736	-1.4	-0.6	2.2

2 Number of Persons Working at the Location of Establishment (Annual average)

The number of persons working at the location of establishment (annual average) amounted to 28.47 million in 2014. Compared with the previous year, the number of persons working at the location of establishment increased by 0.9% for the second consecutive year.

By industry, the number of persons working at the location of establishment (annual average) increased in 7 industries; "Information and communications" (an increase of 2.5%), "Medical, health care and welfare" (an increase of 1.7%), "Education, learning support" (an increase of 1.4%), "Transport and postal activities," "Scientific research, professional and technical services," "Real estate and goods rental and leasing" (an increase of 1.2%) and "Accommodations, eating and drinking services" (an increase of 0.1%).

Figure 2-1 Change in the Number of Persons

On the other hand, the number of persons working at the location of establishment (annual average) decreased in 2 industries; "Living-related and personal services and amusement services" (a decrease of 0.4%) and "Services, n.e.c." (a decrease of 0.1%).

(Figure 2-1, 2-2, 2-3, Table 2)

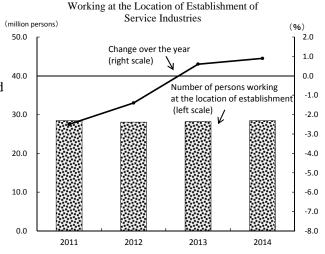


Figure 2-2 The Number of Persons Working at the Location of Establishment by Industry (Major Groups)

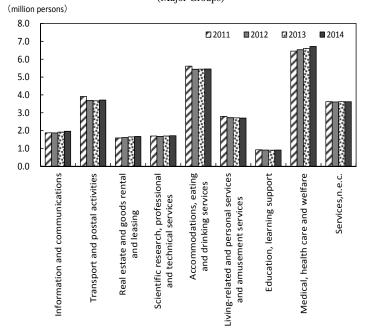


Figure 2-3 Change Over the Year of the Number of Persons Working at the Location of Establishment by Industry (Major Groups)

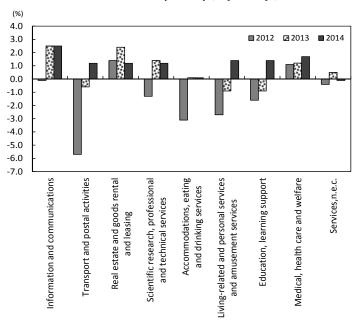


Table 2 Number of Persons Working at the Location of Establishment and Change over the year by Industry (Major Groups)

		Actual figu	res (person)	Change over the year (%)			
	2011	2012	2013	2014	2012	2013	2014
Service industry 2		28,056,500	28,228,700	28,473,500	-1.4	0.6	0.9
Information and communications	1,873,800	1,871,200	1,917,700	1,964,900	-0.1	2.5	2.5
Transport and postal activities	3,916,500	3,693,300	3,671,300	3,713,900	-5.7	-0.6	1.2
Real estate and goods rental and leasing	1,589,500	1,611,300	1,649,300	1,668,800	1.4	2.4	1.2
Scientific research, professional and technical services	1,695,600	1,674,100	1,698,200	1,717,800	-1.3	1.4	1.2
Accommodations, eating and drinking services	5,614,600	5,440,600	5,446,200	5,451,100	-3.1	0.1	0.1
Living-related and personal services and amusement services	2,795,200	2,720,100	2,713,100	2,702,500	-2.7	-0.3	-0.4
Education, learning support	924,400	909,700	901,600	914,500	-1.6	-0.9	1.4
Medical, health care and welfare	6,456,200	6,529,300	6,607,300	6,718,100	1.1	1.2	1.7
Services,n.e.c.	3,619,100	3,604,700	3,624,100	3,621,900	-0.4	0.5	-0.1

3 Change in monthly

(1) Sales

The monthly sales in 2014 increased in every month, compared with the previous year.

Looking at the contribution ratio to service industries by major groups, "Information and communications" and "Transport and postal activities" contributed to an increase in every month. On the other hand, "Education, learning support" contributed to a decrease in month except March, "Living-related and personal services and amusement services" contributed to a decrease in month except March and November.

(Figure 3-1, Table 3)

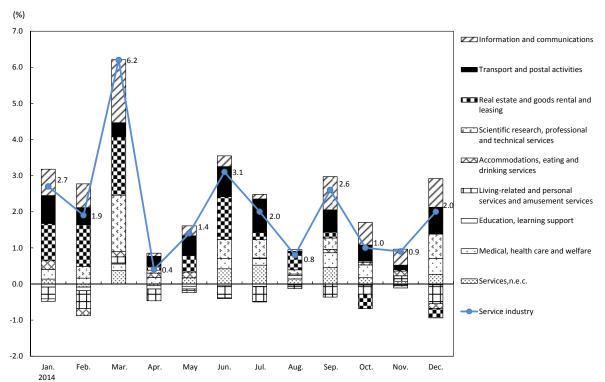


Figure 3-1 Change over the Year and Contribution Ratio of Monthly Sales to Service Industries

Table 3 Change over the Year and Contribution Ratio of Sales by Industry (Major Groups)

		2014											
		Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
5	ervice industry	2.7	1.9	6.2	0.4	1.4	3.1	2.0	0.8	2.6	1.0	0.9	2.0
8	Information and communications	4.5	4.0	9.2	0.6	1.8	1.7	0.8	0.3	5.1	4.0	2.8	4.7
over the year (%)	Transport and postal activities	4.5	2.8	2.4	1.5	3.2	4.9	5.2	0.2	3.6	2.5	0.7	4.3
ě	Real estate and goods rental and leasing	8.5	8.9	11.2	0.8	3.5	9.3	1.5	3.6	1.3	-3.0	0.3	-2.0
÷	Scientific research, professional and technical services	-1.0	4.3	16.5	1.0	-0.8	6.8	7.1	1.8	3.9	0.4	-0.8	8.6
ove.	Accommodations, eating and drinking services	3.0	-2.7	2.1	1.6	1.9	-0.3	0.2	0.4	1.3	1.0	1.7	-1.6
98	Living-related and personal services and amusement services	-2.2	-3.6	1.4	-2.3	-0.3	-2.4	-3.1	-0.7	-2.8	-1.9	1.1	-4.0
Change	Education, learning support	-7.5	-8.6	2.7	-8.6	-7.4	-5.5	-6.1	-2.4	-0.8	-2.8	-2.1	-2.3
Ö	Medical, health care and welfare	2.0	1.2	1.7	1.4	-0.5	2.2	1.3	0.8	3.4	2.6	-0.2	3.6
	Services,n.e.c.	1.3	-0.8	3.7	-0.5	1.7	4.1	5.2	1.4	4.5	1.7	0.7	2.7
S	ervice industry	2.7	1.9	6.2	0.4	1.4	3.1	2.0	0.8	2.6	1.0	0.9	2.0
	Information and communications	0.73	0.66	1.74	0.09	0.27	0.29	0.13	0.05	0.92	0.63	0.44	0.79
£.	Transport and postal activities	0.77	0.47	0.39	0.27	0.55	0.84	0.93	0.04	0.61	0.45	0.13	0.74
ra	Real estate and goods rental and leasing	1.04	1.16	1.62	0.11	0.46	1.18	0.20	0.47	0.17	-0.40	0.03	-0.26
tio	Scientific research, professional and technical services	-0.07	0.33	1.56	0.08	-0.06	0.53	0.51	0.12	0.31	0.03	-0.06	0.67
Ιĝ	Accommodations, eating and drinking services	0.24	-0.20	0.15	0.12	0.16	-0.02	0.02	0.04	0.10	0.08	0.14	-0.13
Contribution ratio	Living-related and personal services and amusement services	-0.33	-0.49	0.17	-0.33	-0.04	-0.33	-0.43	-0.10	-0.36	-0.26	0.15	-0.53
0	Education, learning support	-0.09	-0.10	0.02	-0.09	-0.08	-0.05	-0.07	-0.03	-0.01	-0.03	-0.02	-0.02
	Medical, health care and welfare	0.26	0.16	0.19	0.18	-0.06	0.28	0.18	0.10	0.41	0.35	-0.03	0.44
	Services,n.e.c.	0.14	-0.09	0.37	-0.05	0.17	0.42	0.52	0.14	0.45	0.18	0.07	0.27

(2) Number of Persons Working at the Location of Establishment

The monthly number of persons working at the location of establishment in 2014 increased in every month, compared with the previous year.

Looking at the contribution ratio to service industry by major groups, "Medical, health care and welfare," "Information and communications," "Transport and postal activities" and "Scientific research, professional and technical services" contributed to an increase in every month. On the other hand, "Living-related and personal services and amusement services" contributed to a decrease in month except February.

(Figure 3-2, Table 4)

(%) 1.4 Information and communications 1.2 ■ Transport and postal activities Real estate and goods rental and 1.0 leasing Scientific research, professional 0.8 and technical services Accommodations, eating and 0.6 drinking services Living-related and personal services and amusement services 0.4 Education, learning support 0.2 Medical, health care and welfare 0.0 Services,n.e.c. -0.2 Service industry -0.4 Nov.

Figure 3-2 Change over the Year and Contribution Ratio of Number of Persons Working at the Location of Establishment to Service Industries

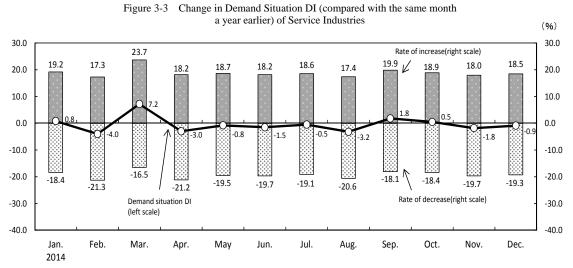
Table 4 Change over the Year and Contribution Ratio of The Number of Persons Working at the Location of Establishment by Industry (Major Groups)

		2014											
		Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sep.	Oct.	Nov.	Dec.
Ş	ervice industry	1.0	0.8	0.7	1.0	1.1	0.9	0.9	0.8	0.9	0.7	0.8	0.8
8	Information and communications	2.3	1.9	2.3	2.3	2.4	1.9	2.0	2.4	2.3	3.1	3.2	3.4
ar	Transport and postal activities	2.8	1.2	1.6	1.5	1.1	1.0	2.0	0.8	0.4	0.6	0.9	0.2
e Xe	Real estate and goods rental and leasing	2.9	3.1	2.6	2.0	2.0	0.3	0.1	0.5	0.6	0.4	-0.1	-0.2
over the year (%)	Scientific research, professional and technical services	2.0	1.6	1.3	1.2	1.3	1.1	1.6	1.1	1.2	0.6	0.5	0.4
ove	Accommodations, eating and drinking services	0.0	-0.5	-0.7	0.3	0.5	0.2	-0.1	0.6	0.2	-0.2	0.2	0.7
Change	Living-related and personal services and amusement services	-0.3	0.0	-0.4	-0.3	-0.2	-0.3	-0.3	-0.2	-0.1	-0.7	-0.7	-0.9
han	Education, learning support	-1.7	-0.9	-0.3	1.1	1.7	0.9	2.7	2.1	2.9	2.8	2.8	3.0
0	Medical, health care and welfare	1.4	1.4	1.7	1.7	1.5	1.8	1.9	1.7	1.9	1.6	1.8	1.6
	Services,n.e.c.	0.0	0.3	-0.8	0.0	0.7	0.8	-0.8	-0.6	0.0	-0.1	-0.1	0.1
S	ervice industry	1.0	0.8	0.7	1.0	1.1	0.9	0.9	0.8	0.9	0.7	0.8	0.8
	Information and communications	0.15	0.13	0.15	0.16	0.16	0.13	0.14	0.16	0.16	0.21	0.22	0.23
.≘	Transport and postal activities	0.36	0.15	0.20	0.19	0.14	0.13	0.26	0.10	0.05	0.08	0.12	0.02
rat	Real estate and goods rental and leasing	0.17	0.18	0.15	0.12	0.11	0.02	0.01	0.03	0.03	0.02	-0.01	-0.01
tion	Scientific research, professional and technical services	0.12	0.10	0.08	0.07	0.08	0.06	0.10	0.07	0.07	0.03	0.03	0.02
r <u>i</u>	Accommodations, eating and drinking services	0.00	-0.10	-0.13	0.05	0.10	0.03	-0.02	0.12	0.03	-0.03	0.04	0.13
Contribution ratio	Living-related and personal services and amusement services	-0.03	0.00	-0.04	-0.03	-0.02	-0.03	-0.03	-0.02	-0.01	-0.07	-0.07	-0.09
O	Education, learning support	-0.06	-0.03	-0.01	0.03	0.06	0.03	0.09	0.07	0.09	0.09	0.09	0.10
	Medical, health care and welfare	0.33	0.33	0.40	0.40	0.36	0.43	0.45	0.39	0.44	0.37	0.43	0.38
Ш	Services,n.e.c.	0.00	0.03	-0.10	0.00	0.09	0.10	-0.10	-0.08	0.00	-0.01	-0.01	0.01

(3) Demand Situation

Demand Situation DI compared with the previous year to service industry in 2014 decreased in month except January, March, September and October.

(Figure 3-3)



Note: Changes in figures indicate "–" for decrease.